

23rd August 2023

TO: ALL BIDDERS

ADDENDUM 1: CLARIFICATION & EXTENSION OF CLOSING DATE

RE: TENDER FOR PROVISION OF SERVICE LEVEL AGREEMENT FOR DATA CENTER MAINTENANCE FOR A PERIOD OF TWO (2) YEARS - REF NO. GDC/ICT/OT/005/2023-2024

In response to the request for clarification, GDC wishes to respond as follows.

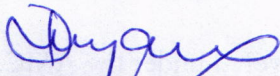
No	Bidders Query	GDC Response
1.	Please remove the NCA from the list of mandatory requirements, we implore you.	NCA is a mandatory requirement as it caters for the electrical component of the Data Center. This requirement remains as is.
2.	Kindly assist to have below queries addressed for the above bid we are participating in: -	Below are their respective serial Numbers.
	a) <i>Serial numbers for the VNX5200 and Data Domain, and if these are covered under AMC.</i>	<ul style="list-style-type: none"> • VNX5200 - CKM00150300906 & CKM00150300908 • Data Domain - ACF2142501581
	b) <i>APC model and serial no.</i>	The items are covered under the AMC. APC Model: SRT10KXLI Serial No. AS2023277653
	c) <i>For the 2 x VNX5200 devices we require HDD/SSD info</i>	EMC VNX 5200 SAS 10K 600GB
	d) <i>For the 2 x Tape Libraries we require tape drive information</i>	The tape drive part number information is C7974-6000
	e) <i>For the 2 x Cisco Switches we require model numbers</i>	The model number for the Cisco Switches is Catalyst 2960-Xseries
3.	Regarding Dell/EMC, I noted 2 x VNX5200 storage appliances – these reached End of Support on 31 st January 2023 so cannot have its support renewed any further – please advise the client of this, and push for a tech refresh.	This is noted. These are recommendations that we expect the winning bidder to raise in the reports.



4.	There is mention of EMC Data Domain – but no model/serial numbers/ service tags: Please share the model/serial numbers and service tags	Data Domain - ACF2142501581																
5.	Kindly confirm the serial numbers for the attached devices. <table border="1" data-bbox="200 456 862 651"> <thead> <tr> <th>Type</th> <th>Model</th> <th>Serial</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td>IF0C181351QE</td> <td>CISCO SWITCH</td> </tr> <tr> <td></td> <td></td> <td>23FH247</td> <td>Console (KVM)</td> </tr> <tr> <td></td> <td></td> <td>VNX5200</td> <td>EMC Infrastructure</td> </tr> </tbody> </table>	Type	Model	Serial	Description			IF0C181351QE	CISCO SWITCH			23FH247	Console (KVM)			VNX5200	EMC Infrastructure	HQ Serial No.s Cisco Switch: FOC1813S0N4 Console (KVM): 520296-09A988 EMC VNX5200: CKM00150300906 DR Serial No.s Cisco Switch: FCW2214B2BT Console (KVM): 520296-09B988 EMC VNX5200: CKM00150300908
Type	Model	Serial	Description															
		IF0C181351QE	CISCO SWITCH															
		23FH247	Console (KVM)															
		VNX5200	EMC Infrastructure															
6.	Amendment to closing date	GDC wishes to extend the tender closing date from Thursday 24 th August, 2023 to Wednesday 30th August, 2023 at 11.00Am.																
7.	Amendment of e-mail address	The e-mail address of ionyambu@gdc.co.ke as indicated in page 22 of the tender document for purposes of clarification is hereby deleted.																

All other requirements/instructions remain unchanged.

Yours faithfully,



DORIS KYAKA
MANAGER, SUPPLY CHAIN